

## STUDENT SATISFACTION SURVEY 2019-20

STUDENT SATISFACTION SURVEY												
SI.NO	PARTICULARS	SA		A		N		DA		SD		Total
		1	%	2	%	3	%	4	%	5	%	
1	WELL PREPARED FOR CLASS	23	14.38	113	70.63	18	11.25	2	1.25	4	2.5	160
2	COMMUNICATIVE SKILLS	21	13.13	114	71.25	19	11.88	4	2.5	2	1.25	160
3	COMPLETE THE SYLLABUS IN TIME	7	4.375	89	55.63	44	27.5	12	7.5	8	5	160
4	EVALUATION PROCESS	13	8.125	98	61.25	41	25.63	5	3.125	3	1.875	160
5	ASSIGNMENT WORK	14	8.75	114	71.25	22	13.75	4	2.5	6	3.75	160
6	DISPLAYED IN NOTICE BOARD	31	19.38	106	66.25	17	10.63	1	0.625	5	3.125	160
7	POST EVALUATION COUNCELING	4	2.5	93	58.13	44	27.5	14	8.75	5	3.125	160
8	PROMOTING INTENSHP,FV	5	3.125	94	58.75	36	22.5	14	8.75	11	6.875	160
9	MENTIORING PROCESS	8	5	101	63.13	32	20	12	7.5	7	4.375	160
10	FOLLOW UP ASSIGNMENT TASK	6	3.75	93	58.13	34	21.25	19	11.88	8	5	160
11	IDENTIFY WEAKNESS	12	7.5	71	44.38	45	28.13	18	11.25	14	8.75	160
12	STUDENT CENTRIC METHODS	9	5.625	95	59.38	41	25.63	9	5.625	6	3.75	160
13	ENCOURAGE IN CURRICULAR ACTIVITIES	21	13.13	97	60.63	33	20.63	6	3.75	3	1.875	160
14	SOFT SKILLS AND LIFE SKILLS	13	8.125	96	60	32	20	15	9.375	4	2.5	160
15	ICT TOOL AND SMART CLASS ROOM	9	5.625	69	43.13	40	25	26	16.25	16	10	160
16	STUDENT TEACHER RELATIONSHIP	31	19.38	93	58.13	29	18.13	3	1.875	4	2.5	160
17	TECHING LEARNING ENVIRNMENT	13	8.125	108	67.5	34	21.25	4	2.5	1	0.625	160
18	OVER ALL QUALITY OF TL PROCESS	17	10.63	100	62.5	36	22.5	6	3.75	1	0.625	160
19	AUTHORITY'S ROLL IN TLP	13	8.125	100	62.5	38	23.75	3	1.875	6	3.75	160

An online Student Satisfaction Survey (SSS) was conducted by TLEC for the session 2019-2020 among 160 students of B.Com and BBA III Semester classes. A questionnaire consisting of 19 questions was designed as Google form and it was distributed among the respondents via college app. The respondents responded to the survey by filling up the questionnaire in the app itself. 5 point Likert Scale was used for collection of data: i.e. (SA=Strongly Agree, A= Agree, N=Neutral, D=Disagree and SD=Strongly Disagree. After the analysis it shows 70.63% of the respondents agreed that teachers are well prepared for the classes whereas 1.25% disagreed and 11.25% remained neutral. 19.38% strongly agreed that IA marks are displayed in departmental notice board, 71.25% of the respondents strongly agreed that assignment work is Properly evaluated whereas 13.75% of the respondents remained neutral.60% of the respondents opined that there is provision for soft skills and life skills enhancement. Only 0.63% of the respondents strongly disagreed that teaching learning environment in the college is satisfactory and over all quality of teaching learning process in the college is satisfactory. 5.63% of the respondents strongly agreed that student centric methods are used followed by 59.38% that totally agreed and 25.63% opined neutral. 63.13% of the respondents agreed that Mentoring process in satisfactory followed by 7.5% that disagree whereas 20% of the respondents remained neutral. Regarding the satisfactory role of the college authority in teaching learning process, 8.13% strongly agreed, 62.5% agreed, 23.75% remained neutral, 1.88% disagreed and 3.75% of the respondents strongly disagreed.