# SATISFACTORY SURVEY REPORTS CHANDRA KAMAL BEZBARUAH COMMERCE COLLEGE, JORHAT 

## B.COM STUDENTS

A Student Satisfactory Survey (SSS) was conducted by TLE Committee for the session 20182019 among 225 students of B.Com III Semester class. A questionnaire consisting of 19 questions was designed and distributed. Out of the total respondents, $24 \%$ of them did not return the questionnaire. 5 point Likert Scale is used for collection of data: i.e. (SA=Strongly Agree, $\mathrm{A}=$ Agree, $\mathrm{N}=$ Neutral, $\mathrm{D}=$ Disagree and $\mathrm{SD}=$ Strongly Disagree. A separate column is kept to show no response (NR) from the respondents. The analysis shows that $68 \%$ of the respondents strongly agreed that IA marks are displayed in departmental notice board, $42 \%$ of the respondents strongly agreed that assignment work is properly evaluated whereas $16 \%$ of the respondents remained neutral. $38 \%$ of the respondents opined that there is fairness in internal evaluation. Only $4 \%$ of the respondents strongly agreed that ICT are used in the college followed by $6.7 \%$ that totally disagreed, whereas $1 \%$ of the respondents did not respond to the question. $4 \%$ of the respondents strongly agreed that student centric methods are used followed by $12 \%$ that totally disagreed and $34 \%$ opined neutral. $17 \%$ of the respondents strongly agreed that the Mentoring process is satisfactory followed by $29 \%$ that agreed whereas $3 \%$ of the respondents did not respond to the question. $29 \%$ strongly agreed that the overall quality of Teaching Learning in the college is satisfactory followed by $0.4 \%$ that strongly disagreed; $16 \%$ remained neutral.

## BBA STUDENTS

A Student Satisfaction Survey was conducted by TLE Committee for the session 2018-2019 among 14 students of BBA Semester III class. A questionnaire consisting of 16 questions was designed and distributed, 5 point Likert Scale is used to analyse the data i.e. SA=Strongly Agree, A=Agree, N=Neutral, D=Disagree and SD=Strongly Disagree. A separate column is kept to show the No Response (NR) from the respondents. The Survey shows that $36 \%$ of the respondents strongly agreed that students' teacher relationship is very good. $14 \%$ strongly agreed that there is enough scope for co-curricular activities; $86 \%$ of the respondents agreed that assignment work is done fairly, $14 \%$ remained neutral; $29 \%$ of the respondent agreed that ICT is used in the classroom, and $36 \%$ remained neutral. Only $7 \%$ of the respondents agreed that post-evaluation Counselling is done whereas $57 \%$ disagreed; $29 \%$ of the respondents agreed that the overall quality of Teaching Learning is satisfactory followed by $57 \%$ who remained neutral and $14 \%$ strongly disagreed.

